These data processing and protection rules ("rules") explain how and why we handle personal data, how to contact us, and your rights concerning the processing of personal data. They describe the purposes, legal bases, scope, retention and protection of personal data processed in connection with reservations, short-term accommodation in Bratislava and furnished apartment rentals in Vienna.

Principles of Processing Your Personal Data:

The operator of the ClearVueHome.com website, Vladimír Mikolaj, and the entire ClearVueHome team adhere to the following six fundamental principles of personal data processing and are responsible for ensuring that the processing of personal data complies with these principles. The principles of personal data processing are:

I. Principle of Lawfulness, Fairness, and Transparency – Personal data is processed lawfully, fairly, and transparently in relation to the data subject;
II. Principle of Purpose Limitation – Personal data is obtained for specific, explicitly stated, and legitimate purposes and is not further processed in a manner incompatible with these purposes. Further processing for archival purposes in the public interest is not considered incompatible with the original purposes;
III. Principle of Data Minimization – Personal data is adequate, relevant, and limited to what is necessary in relation to the purposes for which it is processed;
IV. Principle of Accuracy – Personal data is accurate and, if necessary, kept up to date, and we have taken all necessary measures to ensure that inaccurate personal data, considering the purposes for which it is processed, is erased or rectified without delay;
V. Principle of Storage Limitation – Personal data is kept in a form that permits identification of data subjects for no longer than is necessary for the purposes for which the personal data is processed;
VI. Principle of Integrity and Confidentiality – Personal data is processed in a manner that ensures appropriate security of the personal data, including protection against unauthorized or unlawful processing and against accidental loss, destruction, or damage, using appropriate technical or organizational measures.

1 Introductory Provisions

1.1 In the processing of personal data, we comply with Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons concerning the processing of personal data and the free movement of such data, and other applicable legal regulations.

1.2 The data controller within the meaning of Regulation (EU) 2016/679 (General Data Protection Regulation, "GDPR") is Ing. Vladimír Mikolaj, Stará vinárska 20, 811 04 Bratislava, Slovakia, Tax ID (DIČ): 1024670999 (hereinafter "controller", "ClearVueHome.com" or "ClearVueHome"). The controller determines the purposes and means of processing personal data in connection with short-term accommodation in Bratislava and furnished apartment rentals in Vienna.

1.3 We process personal data only where a lawful basis applies. Depending on the purpose, processing is necessary to take steps before entering into, or to perform, an accommodation or rental agreement (Article 6(1)(b) GDPR), to comply with legal obligations (Article 6(1)(c)), or to pursue legitimate interests such as property protection or the establishment and defence of legal claims (Article 6(1)(f)). For optional cookies and related analytics, where consent is required, we rely on your prior consent (Article 6(1)(a)). The purposes of processing include:

1.3.1 Reservations and provision of accommodation and apartment rentals. We process reservation and rental information to administer bookings and rental agreements, communicate with guests and tenants, arrange check-in and provide short-term accommodation in Bratislava or furnished apartment rentals in Vienna. The lawful basis is ordinarily performance of a contract or steps requested before entering into one. Reservation and related transaction records may be retained for up to 10 years where required for the documented purposes and applicable obligations.

1.3.2 Guest and tenant record-keeping. Where needed for reservations, tenancy administration or applicable legal registration requirements, we process identification, contact and stay details, including names, identification document details, permanent address, nationality, date of birth, dates of stay and relevant guest or tenant information. We may also record the name and surname of an additional guest. The retention period for guest registers described in these rules is 5 years following the year in which the accommodation was provided, subject to the applicable legal requirements and the purpose of each record.

1.3.3 Enforcement of our legal claims. In some cases, we have the option to turn to court to enforce our rights and interests protected by law, or we have the option to participate in judicial or administrative

proceedings to protect our rights and interests. The legal basis for processing personal data for this purpose is the legitimate interest of the operator. The retention period for personal data processed for this purpose is 10 years from the date of the court's or other public authority's final decision.

1.3.4 Keeping accounting records. The operator of the ClearVueHome website is subject to tax and accounting obligations arising from legal regulations. To fulfill these legal obligations, we process your personal data. The legal basis for processing personal data for this purpose is the fulfillment of the operator's legal obligations. The retention period is 10 years following the year related to payments associated with the user.

1.3.5 Handling your requests as a data subject. To respond to and process your request, through which you assert your legal rights as a data subject, it is necessary for you to identify yourself. Subsequently, we process your personal data included in the request for the purpose of proper handling. The legal basis for processing personal data for this purpose is the legitimate interest of the operator. Requests from data subjects are retained for 5 years following the year in which the request was processed.

1.3.6 Processing suggestions. You can submit your suggestions in accordance with the general conditions. In the case of a suggestion, we need your identification and contact details. Subsequently, we process personal data included in the suggestion for the purpose of proper handling. The legal basis for processing personal data for this purpose is the legitimate interest of the operator. Documents related to suggestions are retained for 10 years following the year in which the suggestion was concluded.

1.3.7 Website operation and analytics. When you use www.clearvuehome.com, limited technical information such as your IP address, browser type and language settings may be processed to operate and secure the website, where permitted on the basis of legitimate interests or another applicable lawful basis. We use Google Analytics to measure website usage only when the necessary consent has been provided for optional analytics cookies and associated processing.

1.3.8 Facilitating online payments through Stripe. When you pay by card, payment details are submitted to the Stripe payment gateway, which processes payment information using security measures such as tokenization. We do not intentionally store complete card numbers within our own website records. Stripe processes payment data under its own applicable terms and privacy information and maintains PCI DSS compliance. If an additional payment or a rental extension is approved, you may be asked to enter card details again through the payment gateway.

1.3.9 Ensuring security. At our Bratislava premises, shared outdoor areas, including the shared garage and the area in front of the apartments, are monitored by a security camera system. This processing serves legitimate interests in protecting people, property and guests' belongings. Recordings are ordinarily kept for 7 days and then automatically deleted unless they are needed for an incident or a lawful request. Recordings may be disclosed to competent authorities where required or permitted by law.

1.4 Providing certain personal data is necessary to process a reservation, enter into or perform an accommodation or rental agreement, or comply with legal duties. Without information required for those purposes, we may be unable to offer the requested accommodation or rental. Providing consent for optional cookies and analytics is voluntary and is not a condition of making a reservation.

1.5 If we process your personal data based on a legitimate interest, we take steps to minimize the impact on your privacy and ensure that the processing does not disrupt the balance between our legitimate interests and your privacy.

1.6 For privacy inquiries or requests concerning your personal data, you can contact ClearVueHome at info@clearvuehome.com, +421 902 468 151 or +421 903 400 651. This is the contact point for data protection matters and does not imply the appointment of a statutory data protection officer.

2 Scope of Processed Personal Data

2.1 ClearVueHome processes personal data that are relevant and necessary to arrange and administer reservations, accommodation in Bratislava and furnished apartment rentals in Vienna, and to meet applicable legal obligations. Categories of data and purposes are described in section 1.3 and the provisions below.

2.2 ClearVueHome processes your personal data through both automated and non-automated means. Automated processing of personal data is carried out through specifically secured devices.

2.3 ClearVueHome declares that access to your personal data is granted only to expressly authorized and informed individuals. We ensure the protection of personal data against damage, destruction, loss, alteration, unauthorized access, disclosure, provision, or publication, and any other unauthorized forms of processing. Adequate technical and organizational measures corresponding to the method of processing personal data have been implemented for such security.

2.4 Where processing is based on the performance of a contract or pre-contractual steps, providing the personal data necessary for the relevant reservation or rental agreement is a contractual requirement. If the required data are not provided, the service may not be available.

2.5 If the legal basis for processing personal data is a law, providing personal data is a legal requirement. The data subject is obliged to provide personal data; otherwise, proper fulfillment of the operator's obligations arising from

the relevant legal regulations is not possible.

2.6 If the legal basis for processing personal data is the legitimate interest pursued by the operator or a third party, the purpose of the processing is specified concerning the legitimate interest in question.

2.7 The personal data processed for the purposes of reservation of accommodation under point 1.3.1 of these rules and for handling requests as a data subject under point 1.3.5 of these rules include identification and contact details in the following scope: title, name and surname, contact phone number, email address, and bank connection, or transaction data, which refers to data on received and sent payments.

2.8 The personal data processed for the purposes of:

a) reservation and provision of accommodation under point 1.3.1 of these rules,

b) guest record-keeping under point 1.3.2 of these rules,

c) enforcement of legal claims under point 1.3.3 of these rules,

d) keeping accounting records under point 1.3.4 of these rules,

e) handling suggestions under point 1.3.6 of these rules, include identification and contact details in the following scope:

2.8.1 name, surname, date and place of birth where required, nationality, email, telephone number, permanent address, type and number of identification document, relevant details of accompanying guests or tenants, reservation and rental dates, communications, payment and transaction records, and, where applicable, reviews. For online check-in, an image of the primary guest's identity document may be requested for identity verification. Payment-card details are processed by the external payment service provider rather than intentionally stored as full card numbers in our reservation records. If you provide details concerning another person, please inform that person that their data will be shared with us and direct them to this policy. ClearVueHome remains responsible for providing required privacy information to data subjects and establishing an appropriate legal basis for processing.

2.9 For website operation and, where consent has been given, analytics under point 1.3.7, the data may include website usage information, approximate interaction data, device and browser characteristics, IP address, operating system, language settings and cookies. Necessary technical processing is distinguished from optional analytics, which requires prior consent where applicable.

2.10 The personal data processed for the purpose of handling requests as a data subject under point 1.3.5 of these rules includes identification and contact details in the following scope: title, name and surname, contact phone number, email address, and permanent address. Additional personal data processed under point 1.3.9 of these rules is your likeness recorded by the camera system.

2.11 We generally receive personal data directly from guests and tenants, but may also receive reservation details from a booking platform or from the person making a reservation. Where personal data are provided by another person, we process them only for applicable purposes and on an appropriate legal basis. The booking person should make other guests aware of this policy, and we provide privacy information where required by law.

3 Cookies

3.1 Our website uses cookies and related technologies in accordance with the GDPR and applicable electronic communications law, including Section 109(8) of Slovak Act No. 452/2021 Coll. on Electronic Communications and, where applicable, Section 165(3) of the Austrian Telecommunications Act 2021 (TKG 2021). Cookies that are strictly necessary for a service requested by the user, or for the transmission of communications, may be used without consent where legally permitted. Optional cookies require prior consent.

3.2 Cookies are small text files that may be stored on your device when you visit www.clearvuehome.com. They may help the website remember a selected language, preserve cookie preferences or measure website usage. Some cookies are set by ClearVueHome and others by third-party service providers. Cookies may be used only for a session or may remain on your device for a specified period.

3.3 We use necessary cookies to support essential site functionality. Optional cookies, including analytics cookies and non-essential functional cookies, are used only after you have given consent through our cookie banner or settings panel. Merely visiting or continuing to use this website, or having a browser configured to accept cookies, does not constitute consent to optional cookies.

3.4 You can accept, reject or manage optional cookies using our website cookie-consent controls. You may withdraw or change your consent at any time using the cookie settings on www.clearvuehome.com/privacy-policy/. You can also manage or delete cookies through your browser settings. Disabling some cookies may affect optional website functions. Instructions are available from your browser provider, including Google Chrome, Mozilla Firefox and Apple Safari. The table below lists the cookies described on our website privacy-policy page as of 26 October 2026.

Necessary cookies support the basic functioning of the website, including storage of cookie preferences and essential features.		
Necessary cookie	**Duration**	**Description**
cookielawinfo-checkbox-analytics	11 months	The cookie is used to record the user consent for the cookies in the category “Analytics”.
cookielawinfo-checkbox-functional	11 months	The cookie is used to record the user consent for the cookies in the category “Functional”.
cookielawinfo-checkbox-necessary	11 months	The cookie is used to record the user consent for the cookies in the category “Necessary”.
CookieLawInfoConsent	1 year	Records the default button state of the category & status of GDPR. It works only in coordination with the primary cookie.
viewed_cookie_policy	11 months	The cookie is used to store whether or not user has consented to the use of cookies. It does not store any personal data.
Functional cookies support optional features such as embedded YouTube videos and remembering language preferences.		
Functional cookie	**Duration**	**Description**
pll_language	1 year	The pll_language cookie is used by Polylang to remember the language chosen by the visitor.
VISITOR_INFO1_LIVE	5 months 27 days	A cookie set by YouTube to measure bandwidth that determines whether the user gets the new or old player interface.
YSC	Session (until you close your browser)	YSC cookie is set by Youtube and is used to track the views of embedded videos on Youtube pages.
yt-remote-connected-devices	Session (until you close your browser)	YouTube sets this cookie to store the video preferences of the user using embedded YouTube video.
yt-remote-device-id	Session (until you close your browser)	YouTube sets this cookie to store the video preferences of the user using embedded YouTube video.
Analytical cookies help us understand how visitors interact with the website, including usage trends, visitor counts and traffic sources, where consent has been given.		
Analytical cookie	**Duration**	**Description**
_ga	2 years	Google Analytics uses this cookie to distinguish website visitors and measure usage statistics, subject to user consent.
_ga_53SRWF3DYL	2 years	Cookie used by Google Analytics to distinguish visitors and support website analytics, subject to user consent.
CONSENT	2 years	YouTube sets this cookie via embedded youtube-videos and registers anonymous statistical data.

4 Protection of Your Personal Data

4.1 We process personal data by automated and non-automated means using information systems and organizational procedures designed to protect against unauthorized access, modification, loss, disclosure or destruction.

4.2 To ensure the necessary level of security for personal data against loss, destruction, unauthorized access, changes, unauthorized provision, or misuse, the operator has taken the necessary technical and organizational measures and implemented security technologies and procedures. One of the measures is storing your personal data in databases/software accessible only to the operator and persons authorized by the operator (Albert Mikolaj MSc., info@clearvuehome.com, +421 902 468 151, hereinafter also referred to as "authorized persons"), who have been properly briefed on the procedures for protecting the security of your personal data by the operator and have been informed about the possible consequences of not following these instructions.

4.3 Access to stored personal data is restricted to authorized users. Depending on the system, our safeguards include access controls, secure connections, firewalls, malware protection, device security and authentication measures. Our payment provider Stripe maintains payment-security controls. No system can be guaranteed to be completely secure, and we review our arrangements when services or providers change.

4.4 We limit the collection and retention of personal data to what is necessary for identified purposes. We review whether processing activities present risks to individuals and carry out a data protection impact assessment where required by applicable law.

5 Recipient of Your Personal Data

5.1 We share personal data with processors, service providers and public authorities only where necessary for the relevant purpose and where a lawful basis for disclosure applies.

5.2 Some processing activities are carried out through our suppliers and contractual partners. When selecting suppliers, we focus primarily on their professional, technical, organizational, and personnel capabilities to ensure the security of processed personal data.

5.3 Among our suppliers and business partners are, but not limited to:

5.3.1 Provider of web and hosting services, servers, data backup, and storage: Hetzner Online GmbH, headquartered in Gunzenhausen, Bavaria, Germany.

5.3.2 Domain provider: Namecheap.com, headquartered in Los Angeles, California, USA.

5.3.3 Providers of system support and programming services: Albert Mikolaj MSc., located at Stará vinárska 20, 81104, Bratislava.

5.3.4 Provider of online payment services - when paying by credit card, the payment is processed by an external service provider. When paying by credit card, your information is directly collected by Stripe.com, headquartered in San Francisco, California, USA.

5.3.5 Some service providers are based outside the European Economic Area or may process data from outside it. Where personal data are transferred to a third country, any such transfer must be covered by an applicable legal mechanism under Chapter V GDPR. You may request further information about relevant transfer arrangements by contacting info@clearvuehome.com.

5.4 In connection with inspections or supervision, your personal data may be provided to the authority that, by law, monitors the performance of our activities, e.g., the Office for Personal Data Protection of the Slovak Republic, the Slovak Trade Inspection, relevant tax administrators, and others. Based on specific legal regulations, we provide personal data to certain entities to which we are obliged to provide this data upon their request for cooperation, such as public administration authorities, courts, prosecutors, law enforcement authorities, or the Financial Administration of the Slovak Republic.

5.5 In connection with the enforcement of our rights and legally protected interests, we may provide your personal data to relevant courts, bailiffs, notaries, law firms, expert witnesses, or other external entities involved in the enforcement of claims or the exercise of rights.

6 Retention Period of Your Personal Data

6.1 We retain personal data only for the periods required by the respective purposes or applicable law. Where processing is based on consent, you may withdraw consent at any time; withdrawal does not necessarily require deletion of data that must continue to be retained on another lawful basis. Retention periods or the criteria used to determine them are described in section 1.3 of these rules.

6.2 Personal data may be submitted during the online reservation and online check-in processes, in communications with ClearVueHome, or through the documents used to administer a rental agreement. Required guest and tenant records are kept in the relevant systems or archives with access restricted to authorized persons. Retention of identification-document images is determined by the verification purpose and any applicable legal obligations and may differ from the retention period for mandatory guest records.

7 Your Rights

7.1 You have the following rights:

7.1.1 Right of Access to Data:

You have the right to obtain confirmation of whether we process personal data concerning you and, if so, access to those data together with the required information about purposes, categories, recipients, retention and source. You are also entitled to a copy of the personal data undergoing processing, subject to the rights and freedoms of others. A reasonable fee may be charged for further copies as allowed by law.

7.1.2 Right to Rectification or Addition of Data:

You have the right to request the correction of incorrect personal data or the addition of incomplete personal data that we process about you. By exercising this right correctly, you help maintain the accuracy and completeness of your personal data.

7.1.3 Right to Erasure (Right to Be Forgotten):

You have the right to request the erasure of your personal data without undue delay if one of the following reasons applies:

a) Personal data are no longer necessary for the purposes for which they were collected or otherwise processed.

b) The data subject withdraws consent or objects to the processing, and there is no other legal basis for processing.

c) The data subject objects to the processing, and there are no overriding legitimate grounds for the processing, or the data subject objects to processing for direct marketing purposes.

d) Personal data have been processed unlawfully.

e) Personal data must be erased to fulfill a legal obligation under the law of the European Union or the Member State to which the operator is subject.

The operator is not obligated to erase your personal data if the processing is necessary:

a) to exercise the right to freedom of expression and information,

b) to comply with a legal obligation that requires processing under the law of the European Union or the Member State to which the operator is subject, or to perform a task carried out in the public interest or in

the exercise of official authority,
c) for reasons of public interest in the area of public health,
d) for archiving purposes in the public interest, scientific or historical research purposes, or statistical purposes,
e) for the establishment, exercise, or defense of legal claims.
If there is a situation that would lead to the lifting of the restriction on the processing of personal data, the operator will inform the data subject in advance.

7.1.4 Right to Restriction of Processing:
You have the right to request the blocking of your personal data (restriction of processing of your personal data for storage; other processing operations during blocking are not allowed) in the following cases:
a) Restriction of processing of your personal data during the verification of their accuracy.
b) If your personal data are processed unlawfully, and you request only the restriction of their processing (only storage instead of erasure).
c) You need your personal data to establish, exercise, or defend legal claims.
d) You have objected to processing (legitimate interest or public interest), pending verification of whether the legitimate grounds of the operator override your legitimate interests.
In the event of restricting the processing of personal data, the operator may only store or process personal data for the following purposes:
a) to establish, exercise, or defend legal claims,
b) to protect the rights of another natural or legal person,
c) for reasons of significant public interest of the European Union or a Member State,
d) with the consent of the data subject.
If a situation arises that would lead to the lifting of the restriction on the processing of personal data, the operator will inform the data subject in advance.

7.1.5 Right to Data Portability:
You have the right to obtain your personal data provided to us in a structured, commonly used, and machine-readable format. You have the right to request that we transmit your personal data from the operator to another operator, as long as this is technically feasible. The right to data portability applies in cases where:
a) processing is based on consent or a contract,
b) processing is carried out by automated means.

7.1.6 Right to Object:
You have the right to object to processing based on legitimate interests on grounds relating to your particular situation. Following a valid objection, we will stop the relevant processing unless we demonstrate compelling legitimate grounds that override your interests, rights and freedoms or unless the processing is needed for the establishment, exercise or defence of legal claims. You can object by contacting info@clearvuehome.com or by post. Objections do not affect the lawfulness of earlier processing.
a) if the operator demonstrates compelling legitimate grounds for processing that override your interests, rights, and freedoms,
b) if it is proven that the operator needs your personal data to establish, exercise, or defend legal claims;
Your objections do not affect the processing of your personal data before the receipt of your objections.

7.1.7 Automated Individual Decision-Making, Including Profiling:
You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you. This right does not apply if the decision:
a) is necessary for the conclusion or performance of a contract between the data subject and the operator.
b) is permitted by Union or Member State law to which the operator is subject, and which also lays down suitable measures to safeguard the data subject's rights and freedoms and legitimate interests, or
c) is based on the data subject's explicit consent.
There is no automated individual decision-making within the meaning of Article 22 GDPR in connection with the reservation or provision of accommodation in Bratislava or furnished apartment rentals in Vienna.

7.1.8 Exercise of Your Rights:
When you exercise your GDPR rights, we may request additional information only where reasonably necessary to confirm your identity and avoid unauthorized disclosure. We will respond in accordance with the timelines and requirements of the GDPR and will explain any lawful reason why a request cannot be fulfilled.

7.2 You can exercise your rights to personal data in the following ways:
7.2.1 in person at the operator's office at Stará vinárska 20 in Bratislava,

7.2.2 by mail, by sending a letter to the operator's registered office,

7.2.3 by email, by sending an email to info@clearvuehome.com.

7.3 The request must contain all the necessary information and attachments necessary for its processing and the assessment of your claims regarding the processing of personal data. If your request is incomplete, we will contact you to supplement the request.

7.4 In the event that you exercise any of your rights as a data subject, the operator's authorized persons will also be notified of your request.

7.5 You also have the right to withdraw consent for consent-based processing at any time, without affecting the lawfulness of processing carried out before withdrawal. You may lodge a complaint with a competent data protection supervisory authority, including the Office for Personal Data Protection of the Slovak Republic; where applicable, you may also contact the supervisory authority in your EU country of residence.

8 Final Provisions

8.1 The operator, ClearVueHome, is authorized to update these rules at any time, especially in connection with changes in legal regulations regarding the protection of your personal data. The current version will always be available on our website www.clearvuehome.com. In the event of a substantial change in the protection of personal data, especially the processing of personal data, the operator will fulfill its information obligation by visibly publishing a notice before implementing the changes.

8.2 With these principles, we want to assure you that we treat personal data with the utmost care and respect, following applicable legal regulations and utilizing the available level of technical protection. If you have questions regarding the protection of personal data that you did not find answers to in this document, please write to the email address info@clearvuehome.com.

8.3 These rules are effective from the date of their publication on the ClearVueHome website and were last updated on 26 October 2026.